



Anfi del Mar, 06th July 2020

**Dear Members,**

First of all we hope that you and your families are all well after these very difficult few months we have all been through. After one of the most convulsive periods in recent world history, as well as moments of great uncertainty, struggle and sacrifice, we are delighted to be able to once again open our doors on the 31 July 2020.

**We have been waiting for the approval of the Royal Decree by the central government, with the official guidelines on the actions to take in order to avoid, as far as possible, future breakouts** in our installations that could affect our members, staff and suppliers. Also, **the government has just introduced the working conditions for all workers who will be affected by the post-Covid situation**, once the State of Alarm has concluded. **We have been eagerly awaiting the resolution of these issues, which were out of our hands.**

For that reason, the Anfi Group has been working and **will continue to work during the month of July with specialized companies, the Health Ministry and business organizations within this sector, with the sole aim of offering you maximum guarantees in health and safety, because your safety**, and that of our workers, is our highest priority.

From the beginning, Anfi has cultivated a strong commitment to the quality of its installations and services, and now more than ever, we will do everything in our power to create a totally safe environment. To do this, we will introduce various specific measures that will guarantee the health and safety of everyone and that will contribute to your confidence, so you can once again enjoy your holidays with minimum risk for your family.

**We are determined and committed to adapting to this reality so that the pandemic does not hold us back a moment longer.** Therefore, today, we continue to work hard so that when you and your family arrive, everything is ready, and your apartment, as well as the communal areas, the pools and the restaurants (the majority of which will be open), have the most comprehensive cleaning procedures so that your holiday may be both hygienic and comfortable. This effort has been increased even more to guarantee that all of the decreed recommendations are being fully upheld by Anfi.

We are really looking forward to getting back to normal little by little. **We are aware that the prevention measures, the social distancing, the hygiene and the use of masks, are all extremely necessary until a vaccine has been found. All of the Anfi family, employees and members alike, must abide by the obligations established by the authorities, and any recommendations that may be communicated from time to time.**

If cleanliness has always been a constant at Anfi, now we are returning with even more health and safety measures, and with disinfection products designed to reinforce the health protocols, in order to offer you even safer holidays. Such measures will encompass all processes during your holidays, from check-in until departure. **Our Group, and it could not be otherwise, must have the highest levels in health safety**, so that our members enjoy their holidays, just as they have been doing normally for almost three decades. Certainly, it is a new way of enjoying holidays adapted to the times we are living. From Anfi, we encourage you to return to your paradise, with the assurance that you can count on a team that works tirelessly and enthusiastically to offer you the safest of holidays. **We are looking forward to welcoming you back, and we are committed to ensuring maximum safety for you and your families.**

Kind regards,  
Anfi Group