



Anfi del Mar, 24th June 2020

Dear Members,

First of all, we hope that all our Anfi members and families are safe and well.

During these last few months, members have not been able to enjoy their holiday in Anfi as the club has been closed due to the state of alarm caused by Covid-19.

This exceptional situation has taken us all by surprise and many of the reservation and cancellation processes could not be applied correctly. However, we are very pleased to inform you that the Club Committee has approved a compensation scheme for all members that had a confirmed reservation and should have been on holiday in Anfi **between week 11 through to week 30** inclusive. Members affected may choose to use the compensation offered to reserve, through the Anfi Vacation Club, a week(s) holiday at your Anfi club to be enjoyed at some time before the end of December 2022 or to be compensated with a credit on the 2021 maintenance fee invoice. Maintenance fee payments for 2020 must be up to date for this scheme to be applicable.

Those members affected will receive more detailed information directly and an email address to contact, which has been especially set up for this purpose. We would also like to remind any members that have already been in contact with Customer Services or the Anfi Vacation Club during the last few months and have received an accommodation voucher or a confirmed alternative accommodation date, that there is NO need to contact us again.

Anfi has also been in contact with the Club Committee with regard to the much awaited re-opening date of the club and there are several dates that Anfi has considered, taking into account the uncertainty of the state of alarm and the opening of the international borders and flights etc. and we are aware that not all members can or will want to travel abroad, at least not for the time being. Finally, though, a decision has been taken and we are very pleased to confirm that your club will **re-open from Friday 31st July onwards** (week 31 in the timeshare calendar).

Anfi would like to thank you for your patience during this difficult time and we apologize for the delay in finding a suitable solution for holidays lost between week 11 through to week 30.

The Anfi staff look forward to re-opening the doors on Friday 31st July and welcoming all our members and families back once again.

Kind regards,
Anfi Group