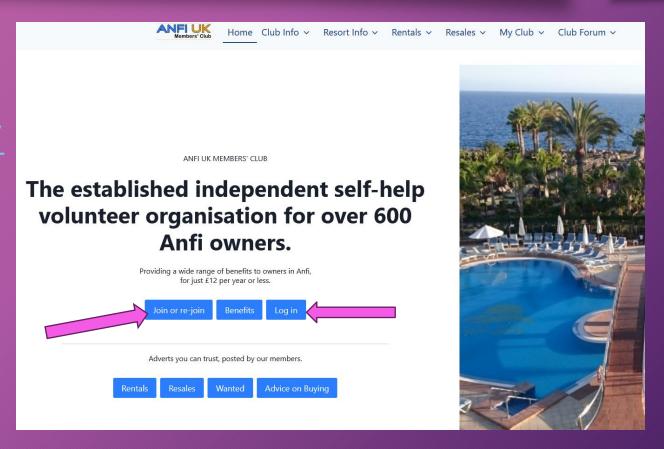
# How to Rent/Sell Your Timeshare using Anfi UK Members Club

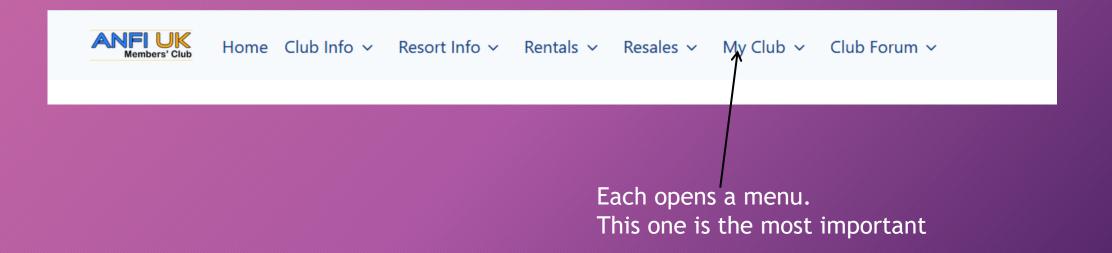
Roger Byatt

### Join The Club

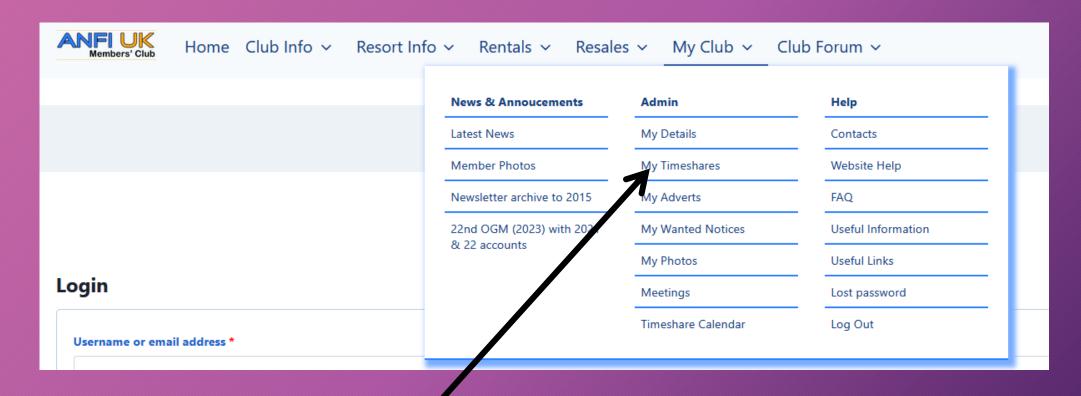
You must be a member and logged in to use our service <a href="https://anfiukmembers.co.uk/">https://anfiukmembers.co.uk/</a>



### Get to know the home screen menus

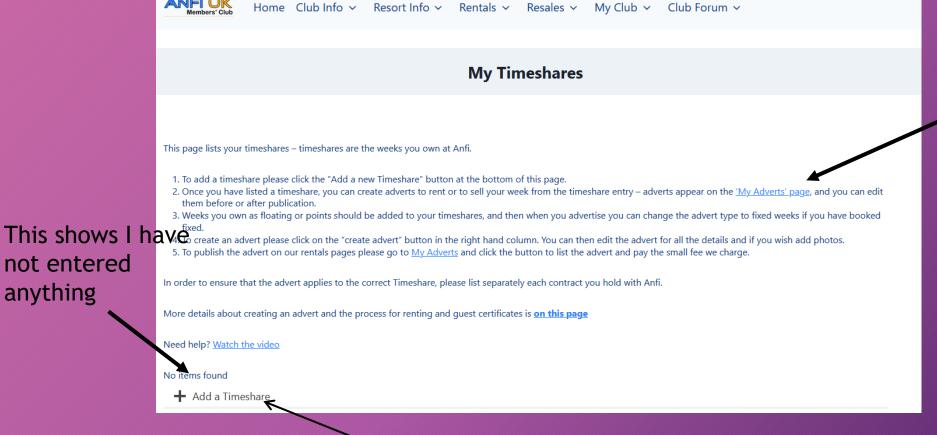


# Everything is driven from 'My Timeshares'



Until you have listed the weeks you own, nothing more can happen

### I have no timeshares!



There are full instructions here

Click here to continue

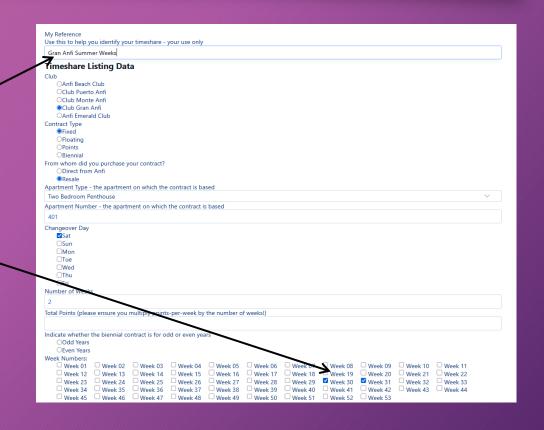
### Fill in all your weeks, one at a time

- This captures all the crucial information.
- Complete it as fully as you can, once for each week you own
- This forms the basis of any advert
- If you have more than one week in the same apartment, you can put them on the same form

	ly Reference se this to help you identify your timeshare - your use only
Т	imeshare Listing Data
С	lub
8	OAnfi Beach Club
	OClub Puerto Anfi
	OClub Monte Anfi
	OClub Gran Anfi
	OAnfi Emerald Club
C	ontract Type
8	OFixed
8	OFloating
	OPoints
	OBiennial
Fi	rom whom did you purchase your contract?
	ODirect from Anfi
	OResale
A	partment Type - the apartment on which the contract is based
	-
A	partment Number - the apartment on which the contract is based
C	hangeover Day
	□Sat
	□Sun
	□Mon
8	□Tue
	□Wed
	□Thu
	□Fri
N	umber of Weeks
To	otal Points (please ensure you multiply points-per-week by the number of weeks!)
	, , , , , , , , , , , , , , , , , , , ,
l In	dicate whether the biennial contract is for odd or even years
	Odd Years
	OEven Years
0	

### An example

- This is for 2 weeks I own
- I put a simple description formal my reference
- I put weeks 30 & 31 on this form
- After completion, I clicked "Submit" at the bottom of the form



### Timeshare Created

- The record we created now appears on My Timeshares \
- Note the 'quick links' to create an advert
- If I have more timeshares, you can just add another
- It is best to save all your weeks, not just those you are renting or selling now as the record remains for future use.

### **My Timeshares**

This page lists your timeshares - timeshares are the weeks you own at Anfi.

- 1. To add a timeshare please click the "Add a new Timeshare" button at the bottom of this page.
- Once you have listed a timeshare, you can create adverts to rent or to sell your week from the timeshare entry adverts appear on the 'My Adverts' page, and you can edit
  them before or after publication.
- 3. Weeks you own as floating or points should be added to your timeshares, and then when you advertise you can change the advert type to fixed weeks if you have booked fixed.
- 4. To create an advert please click on the "create advert" button in the right hand column. You can then edit the advert for all the details and if you wish add photos.
- 5. To publish the advert on our rentals pages please go to My Adverts and click the button to list the advert and pay the small fee we charge.

In order to ensure that the advert applies to the correct Timeshare, please list separately each contract you hold with Anfi.

More details about creating an advert and the process for renting and guest certificates is on this page

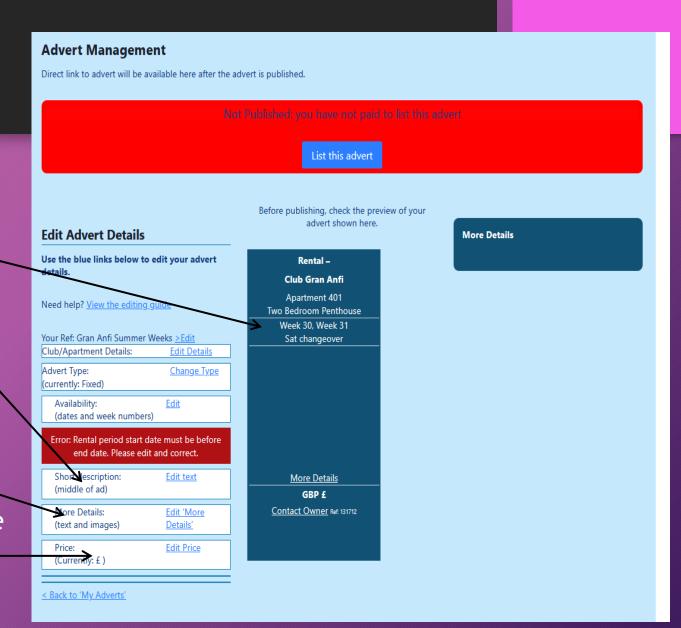
Need help? Watch the video

Add a Timeshare

# 131708 Gran Anfi Summer Weeks Lit this Timeshare: Delete this Timeshare Club Gran Anfi 401 > Two Bedroom Penthouse Contract Fixed, Week 30, Week 31 (Sat) Create Rental Advert Create Resale Advert

## Creating your advert

- Clicking the shortcut opens the Advert Management screen.
- It is pre-filled with your information
- Note that both weeks are in this listing because I put them both on the same entry. Use two entries if you want to rent/sell separately
- This advert is very basic. Put important details in the middle to catch attention e.g 'over pool' or floor number
- You can add photos, or a longer description too!
- Don't forget the price make clear in the listing whether this is per week and includes/excludes Guest Certificate



### Finished Advert

Here is the finished advert ready to publish

#### Rental -

#### Club Gran Anfi

Apartment 401
Two Bedroom Penthouse

Week 30, Week 31 Sat changeover

Lovely 2 bed 3 bathroom 4th floor apartment (sleeps 6) with curving balcony around the end of Gran Anfi. Jacuzzi on balcony. First two weeks of school holidays! Price includes guest certificate. 50% deposit secures booking.

**More Details** 

**GBP £ 3000** 

Contact Owner Ref. 131712

Note this warning!

Not Published: you have not paid to list this advert

List this advert

Ready to advertise? Click here This opens the payment page.

Cost: £2.50 per advert

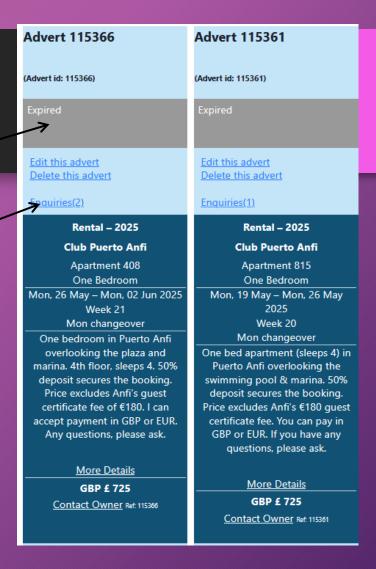
Why? Paying checks your identity

### My Club/My Adverts Screen

### Two real adverts

- Note advert status: Not Purchased/Listed/Paused/Expired
- You can see number of enquiries
- When someone clicks "Contact Owner" they get a form that sends you an email
- At the foot of the page (scroll down) are all the enquiries for the advert
- Once the rental date passes, the ad is expired.





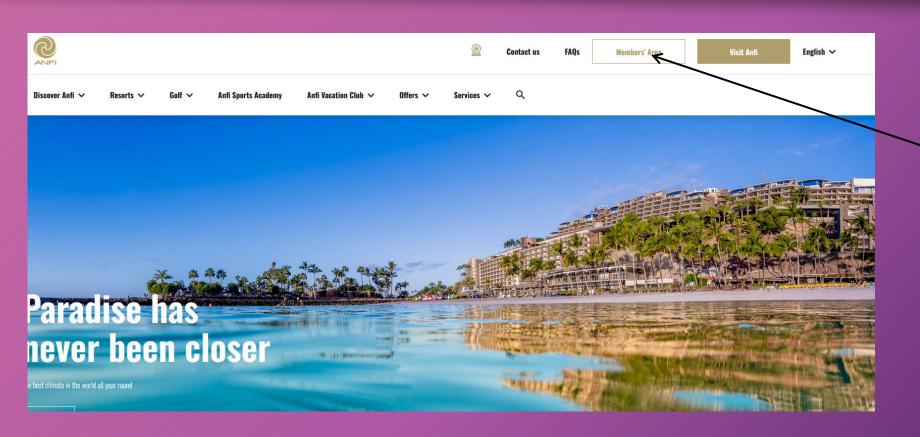
### Make contact with enquirers

- Make sure they really understand what they are renting.
- Remember, they may not know the apartments as well as you.
- Have PDFs of layout to hand.
- Agree payment schedule, if appropriate. For example: 50% to secure week and pause advert; 25% on application for Guest Certificate; 25% on receipt of Guest Certificate. You may put times on those payments.
- Pause do not delete your advert yet.

# Information you will need for the Guest Certificate

- Lead Renter's name
- Home address
- Mobile number
- Email address
- Approximate day & time they expect to arrive at Anfi (if you don't have it, put 15:00 on the first rental day)

# Getting the Guest Certificate: Go to <a href="https://anfi.com/en/">https://anfi.com/en/</a>



Log on to the Members Area

### Open the menus

We are renting the Gran week, so open that sub menu

> Then click on Holiday Planner



**BYATT** 

Sign Out

#### **ANFI RESORTS**

Anfi Beach Club Club Puerto Anfi Club Monte Anfi Club Gran Anfi

Club Newsletter

News

Replacement Fund

Club Accounts & OGMs

Club Rules & Regulations

Entertainment

Holiday Planner

Timeshare Calendar

Shuttle Bus Timetable

**Useful Information** 

#### **ANFI VACATION CLUB**

**Member Benefits** 

**On-site Benefits** 

Airport Transfers

Reservation Rules

Online Deposits

Points Balance

**Terms & Conditions** 

FAQs

Contacting the AVC

Offers

Virtual Catalogue

Click on the arrow to open each submenu.

### Fill in the form

Anfi Beach Club

Club Monte Anfi Club Gran Anfi

Club Rules & Regulations

ANFI VACATION CLUB

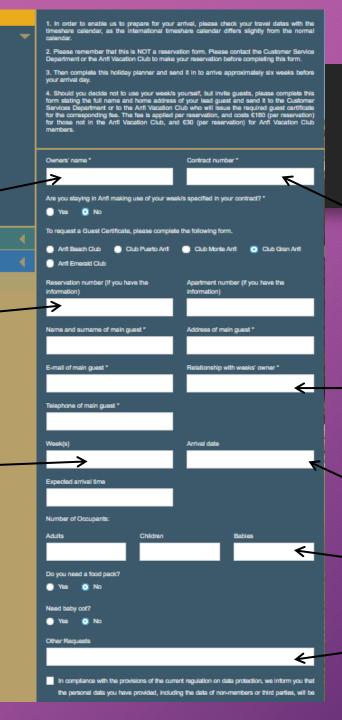
COLLECTIONS

Must be one of the — names on your owner's certificate

If you are renting a floating week or points reservation fill this in

A good check that you have rented the correct week!

Then agree to the GDPR terms & click 'submit' at the bott<u>om</u>



On your Certificate of
Ownership or Maintenance
Fee invoice (you can see
these under the Collections
menu)

Close immediate family (siblings, children) require a Guest Certificate but it is free

May be different to the changeover day

Important info to ensure correct beds, towels etc.

If, for example, you want single beds not a double

### What next? A payment request

This email normally arrives about 2-5 working days after submitting the holiday planner.
Check the information is correct.

Click the link and pay: €30 per week for a week registered with AVC, €180 for all others
The link is only valid once, and for 7 days.

If it does not work, contact Customer Services: <a href="mailto:customerservices@anfi.es">customerservices@anfi.es</a> or 0034 928 152990

Please see below a link which will direct you to a Virtual TPV in order to finalise/approve the payment as follows:

Contract number - AAPA19013105F

Amount - 60 euros

Administration Fee for AAPA19013105F for HWB 2025 (2 weeks). GUEST CERTIFICATE.

Please note the fees are non returnable and non transferable.

QuantityPrice Total

GUEST

CERTIFICATE NO 1 60 60 euros euros

hk: https://anfi.com/en/tpvcsa/CS-20241030151542-153424

Important notice - The payment link included in this e-mail will be active for a period of 7 days, if the link becomes deactivated a new one should be requested from CS Department.

Please do not hesitate to contact CS Department if you have any queries.

Sincerely,

CS Department

Disclaimer:

Anfi Sales S.L. is not liable for any fees your bank may charge you on this transaction

Anfi Sales S.L. is not liable for any exchange rate difference your bank may charge you on this transaction

# A receipt arrives (if you filled in your email after paying)



### Your payment has been processed correctly

Reference: 0001949091CS Amount: 60 euros

Date: 30-10-2024 18:43:17



On Site Services



Webcam Anfi del Mar

Links: Members' Area Webcam Anfi del Mar Contact Us

Social Media: Facebook Twitter Instagram

Barranco de la Verga S/N Arguineguín • Gran Canaria • Canary Islands Postal Code 35120 • Spain Tel. (+34) 928 152 990

Legal Warning Privacy and Data Protection Policy Terms of Use

# Then the Guest Certificate by email about 48 hours later



In compliance with the provision of current legislation on data protection, we inform you that your personal data will be processed by Anfi Vacation Club S.L. and Anfi Resorts S.L if you are a member of Anfi Vacation Club and, by Anfi Sales S.L. y Anfi Resorts S.L in case you are not a member of Anfi Vacation Club, and, by Anfi Sales S.L. y Anfi Resorts S.L in case you are not a member of Anfi Vacation Club, as responsible for processing the information, with a registered office in Barranco de la Verga s / n, 35120 Arguineguín, Mogán, Canary Islands, Spain. The personal data included in this document has been provided by Anfi Members by electronic means or through the "Holiday Planner" document. The processing of your personal data is based on the fulfilment of Anfis obligations with its Members and will be used for the purpose of managing the requested service, as well as administrative management, communication and resolution of claims. The data will be kept as long as it is necessary for the indicated purpose and in accordance with the conservation peri od established by the current regulation, after which it will be eliminated. Except for those cases established by the regulation, the provided personal data in no case will be transferred or communicated to any third party, without first obtaining the consent of the owner. You can exercise your rights within the legally foreseen terms, via the following address: Barranco de la Verga s / n, 35120 Arguineguín, Mogán, Canary Islands, Spain or following the specific web link www.anfi.com/gdpr For any questions or complaints regarding the personal data process, you can contact our Data Protection, the control authority. www.agpd.es

Arrange final payment (if applicable) and pass to your happy renter!

### How much to charge?

- Depends on season.
- High Peak: October to mid December, mid January to early March
- Mid Peak: end July to first week September, Easter.
- Low Season: mid March to end June
- Suggested Minimum: maintenance fee + guest certificate + bank fees + 10%
- Look at other listings: <a href="https://www.timeshare-markt.de/">https://anfiukmembers.co.uk/rentals/rentals-list/</a>

## Selling

- You can surrender weeks if all your maintenance fees are paid, but consider selling.
- Advert process is the same as rental.
- Fixed weeks easier to sell.
- Reasonable demand for 2 bed units.
- Price consider seasons. Look at adverts. Be realistic you will not get what you paid, but you have happy memories.
- Anfi do not 'buy back' normally or offer resale.
- Brokers charge fees. 25% is common.
- Anfi UK offers free "escrow style" service (we hold money and only release on agreement from both parties) for members with at least 2 years standing. Bank charges must be covered & subject to Treasurer capacity.

### Sales Process: 1

- 1. Complete the back of the Membership Certificate as Transferor.
- 2. Copy it for your record.
- 3. Post the Certificate via Special Delivery or Courier to the buyer.
- 4. You must both complete your email addresses on the form or Anfi will reject it.
- 5. Buyer completes Transferee section on the Certificate, keeps a copy and posts or courier (DHL seem to work well) to Anfi with a copy of their passport. Keep proof of posting & send a copy to seller. Communication builds trust!

### Sales Process: 2

- 6. Anfi sends "Acknowledgement of Transfer" form. This must be signed by each party and witnessed by a Solicitor or Notary. Send back to Anfi (again, keep a copy & proof of posting).
- 7. You receive a payment link for transfer fee (at 7/25 it is €700 split equally between buyer & seller). Sometimes this link is not sent until form is received.
- 8. A new membership certificate is created and sent by Anfi (but they may need prompting recently they only produced them on request of the buyer!).

You can have as many joint owners on the certificate as you wish. Anfi must have copies of passports for each one and all must sign the AoT form.

This can take 3-6 months so you might want to allow the purchaser to rent the week(s) if they are soon and only start the sale afterwards.

You can find guidance here: <a href="https://anfiukmembers.co.uk/guidance-on-the-buying-and-selling-process/">https://anfiukmembers.co.uk/guidance-on-the-buying-and-selling-process/</a>